



## **FREE** Year round Medicare and Benefits counseling

Medicare/Benefits Staff and Volunteer Counselors provide assistance to clients on Medicare with one on one counseling, conduct outreach to the public, and empower seniors to prevent healthcare fraud. Staff and Volunteers assist clients with applying for extra help, completing forms, making referrals, and answer questions related to Medicare issues, Social Security, Medicare Supplemental insurance, Prescription Drug Plans, and other public benefits.

### Medicare Benefits Counselors may be consulted for the following issues:

- Medicare A and B enrollment, claims/billing, appeals/grievances, errors/ fraud, and abuse, and quality of care.
- Issues surrounding Employee insurance vs Medicare; when to enroll, penalties, benefit explanation, and preventative care.
- Medicare Part C-Advantage plans, plan comparison, benefit explanation, claims and billing.
- Medicare Part D Prescription Drug Plans; finding a plan that fits your needs and budget, enrollment/disenrollment, benefit explanation, claims/billing, appeals and grievances, and penalties for late enrollment. Extra help for low income with Prescription Drug Plan premiums and out of pocket expenses
- Medigap/Supplement plans, comparison, benefit explanation, fraud and abuse.
- Under 65 years old with a disability, benefit explanation.
- AHCCCS and Medicare Savings Plan application assistance.
- Other benefit issues: VA/Military benefits, Tri Care, and Medicare duals, Federal employee benefits. COVID and Medicare questions
- Senior Medicare Patrol –how to review EOB's and Medicare Summary Notices.

**Medicare Open Enrollment is from Oct. 15- Dec. 7<sup>th</sup>**



LOCAL HELP FOR PEOPLE WITH MEDICARE

PLEASE CALL US TOLL FREE **877-521-3500**

Or, call **Jana Bays –Medicare Benefits Supervisor at 928-251-077**

**OUR MEDICARE SERVICES ARE FREE FOR OUR CLIENTS!**



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